

Mission

Our mission is to provide good quality 'patient-centred' care to our registered patient population and to our locality.

What is our ambition?

Vision

Woodlands/Clerklands Partnership is committed to improving the health and wellbeing of our patients. We will do this through collaborative working and the creation of a learning environment. To this end we intend to deliver both a deliberate, planned and sustainable quality of patient-centred care to both our patient population and the wider locality.

How do we intent to achieve our vision?

Values

To deliver 'good quality' Patient-Centred Care

*Good Access | Good Customer Service | Timely Service | Valued Patients
Efficient Service | Patient Involvement | Individualised Care | Informed Patients
Improved Wellbeing | Continuity of Care*

To work as a Collaborative Team

*To ensure that the Patients | Nursing | Doctor and Administrative Teams work
together to create patient - centred solutions*

To maintain a Harmonious Content Workforce

We should feel Valued | Supported | Confident | Trained | Involved | Empowered

To create a culture of Learning

To listen to our patients, our staff, to continuously improve through learning

To be a proactive & aspirational business

*To be aware of environmental influences to better enable a proactive and
sustainable future*

To create a health work/life balance for all

To value each other equally

What are the core values we believe in?