

# PPG UPDATES FROM LAST MEETING

## Communication on services

Action:

- Table created of services operated inhouse
- Added to our online website- welcome pack
- FB campaign to go out first week in August
- Placed on Boards and tv screens as a regular item

Health reviews				
Service	GP	Nurse	HCA	Contact PST
Asthma		✓		
COPD		✓		
Coronary Heart Disease/High Blood Pressure and other Long Term Condition Reviews			✓	
Diabetes	✓	✓		
Family planning	✓	✓		
Lifestyle advice			✓	
NHS Healthcheck				

Immunisations				
Service	GP	Nurse	HCA	Contact PST
Child immunisations		✓		
Travel vaccinations		✓		
Seasonal flu and COVID vaccinations		✓	✓	
Other vaccinations		✓		

Procedures				
Service	GP	Nurse	HCA	Contact PST
Coil fitting and Implants	✓			
Ear syringing	✓			
Minor surgery	✓			
Freeze clinic	✓			
Removing sutures	✓			
Injection for tenosynovitis, Carpel Tunnel and other nerve compression	✓			
Injection or plantar fasciitis	✓			

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Injection of keloid	✓			
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Health Checks				
Service	GP	Nurse	HCA	Contact PST
Blood tests (children over 10 and older only, under 10's must use Jumbo ward)			✓	
Blood pressure checks			✓	
Cervical smear tests		✓		
General health checks			✓	

Minor Surgery				
Service	GP	Nurse	HCA	Contact PST
Excision of sebaceous cysts and lipomas	✓			
Removing clinically benign lesions	✓			
Removing Toe Nails	✓			
Banding or injection of haemorrhoids	✓			
Nasal cautery	✓			
Shave biopsy & Punch Biopsy	✓			

# PPG UPDATES FROM LAST MEETING

## **Communication on pathways for Sussex & Surrey, impact on Clerklands**

Action :

- Key point – Surrey and Sussex ICB's are merging, due to be completed by end of the year. Eventually all pathways will be the same and there any issues between Woodlands and Clerklands will be eliminated
- Add to our website and add page about pathways/services, as well as FB campaign to go out first week in August
- Placed on Boards and tv screens as a regular item

<b>PATHWAY</b>	<b>ICB</b>
AQP Urology	Sussex
AQP Audiology	Sussex
AQP Leg Ulcer	Sussex
Children's Audiology	Sussex
Chronic Fatigue Syndrome / ME	Sussex
Child Development Centre	Sussex
Continence Service	Sussex
Children's Continence	Sussex
COPD Service	Sussex
Type 2 Diabetes Education Programme	Sussex
Diabetes Remission Programme	Sussex
Diabetic Eye Screening	Sussex
First Dietitian	Sussex
Digital Weight Management Programme	Sussex
Bone Density Scan	Sussex
Ear Microsuction	Sussex
Eating Disorder Service	Sussex
Children Eating Disorder Service	Sussex
Community ENT Service	Sussex
Falls Referral	Sussex
Fertility	Sussex
Heart Failure	Sussex
Learning Disability	Sussex
Pioneer Lymphoedema Service	Sussex
Dementia Assessment Service	Sussex
Adult Mental Health	Sussex / Surrey (Some Surrey Services split)
Children Mental Health (CAMHS)	Sussex (Cannot access Surrey CAMHS due to commissioning issue)
MSK	Sussex
Pulmonary Rehabilitation	Sussex
Tissue Viability Service	Sussex
Social Prescribing	Sussex
Emotional Wellbeing Service	Sussex
Talking Therapies	Sussex (can self refer)

<b>Council Service</b>	<b>Council (postcode)</b>
Carer Support	Sussex / Surrey
Social Services	Sussex / Surrey
Drug & Alcohol Service	Sussex / Surrey (can self refer)
Health Visitors/School Nurse	Sussex / Surrey
Weight Management Service	Sussex / Surrey

# PPG UPDATES FROM LAST MEETING

Safeguarding

Sussex/Surrey

## **Hospital (Secondary Care)**

When referred, the patient will be given five options for hospitals to choose from. If they have previously been seen at a specific hospital, we will refer them back to that same hospital to ensure continuity of care.

The patient has one month to decide and select the hospital they wish to attend. They will click on the link provided in the referral instructions, which will direct them to the NHS appointment booking page. After signing in with their referral ID and access code, they will be able to book their appointment. If they have no access to internet or are vision impaired, they can contact NHS Appointment Line via phone or text phone.

To prevent safeguarding risk, if the patient has not selected a hospital within one month, the GP Assistant Team will choose a hospital for them, most likely the nearest one.

## **Right To Choose ADHD / Autism referral**

We provide the link below to the patient, as it contains all the information on RTC and the available services:

<https://www.sussex.ics.nhs.uk/our-work/cyp/special-educational-needs-and-disability-send/waiting-neurodevelopmental/nhs-rtc-framework/>

For adults, an appointment with a GP is not required. We will send them a questionnaire to complete and return to the GP Assistant Team. Once we receive it, we will send it off along with a cover letter.

For Children, parents will require an appointment with a GP to discuss the referral. GP will task us once they are happy to proceed with the referral. GP Assistant Team will then send them an email or text with the following instructions:

*...We can refer you via the Right to Choose Pathway. I have included a link below that includes more information about the service and a list of providers. You will need to select which provider you would like to be referred to. Once you have chosen where you would like to be referred to, please check what they documents they require. Most of the providers require you to complete a symptom questionnaire but some do require a more detailed form. When you have completed these documents, please send them to us via email with your name, date of birth and where you would like to be referred to.*

<https://www.sussex.ics.nhs.uk/our-work/cyp/special-educational-needs-and-disability-send/waiting-neurodevelopmental/nhs-rtc-framework/>